

Warranty Information -

Every Space Pod Camper undergoes rigorous quality checks throughout the manufacturing process and upon delivery to ensure a seamless and enjoyable camping experience. However, should any issues arise, our factory warranty and extensive dealer network are available to provide assistance.

Space Pod Campers manufacture and install the majority of our campers beside 240v electrical work, and ensure the correct installation of all our components.

We provide warranty coverage for the items we manufacture. Major components such as batteries, controllers, awnings, and fridges are covered separately by their respective suppliers, who possess the expertise in their specific products.

Due to the complexity of campers, which incorporate various major items from different manufacturers, warranties for batteries, controllers, awnings, and fridges, and other components are provided separately. Space Pod Campers strictly adhere to each manufacturer's instructions during installation.

Your warranty begins on the day you receive your new camper. Any warranty repair work approved by Space Pod Campers and carried out by an authorized repairer is provided to you at no cost.

To ensure a swift resolution in case of assistance requirement, your selling dealer should be your primary point of contact. They will submit a Warranty Claim on your behalf.

Please note that our warranty conditions exclude coverage for abnormal wear and tear. Therefore, it's essential to use your camper only for its intended purpose and adhere to the warranty service schedule for maintenance.

If you would like to submit a warranty claim, please contact us by emailing sales@spacepodcampers.com.au or calling us on (07) 3736 7497.